Guide to Setting Up Direct Deposit



Setting up a bank account (checking or savings) with Discovery Benefits lets you quickly get reimbursed for claims via direct deposit. **Note:** No reimbursement limit applies to direct deposit. There is a \$25.00 reimbursement requirement for paper checks that are not issued directly to the provider. For check reimbursement not issued to the provider, claims will be held until they reach \$25.00 or until the end of the month.

Step I: To set up direct deposit, log in to your consumer portal and navigate to the Profile tab. From there, click on the Banking sub-tab and select <u>Add Bank Account</u>.

Home	Dashboard	Accounts	Resources	Statements & Notifications	Profile	I Want to 🚽	
Profile		Banki	ng				
Banking		Bank A	Bank Accounts Add Bank Account				
Login Information			accounts				

Step 2: On the next screen, fill in your bank account information and click "Submit."

Home	Dashboard	Accounts Resources Statements & Profile	I Want to 👻				
Profile		Banking / Add Bank Account					
Banking		Bank Account Information					
Login Information		Routing Number * 1					
		Account Number *					
		Confirm Account Number *					
		Account Type * Checking •					
		Account Nickname * 0					
		Bank Institution Information					
		Bank Name *					
		Bank Address * Address Line 1					
		City					
		Select a state					
		Zip Code					
			*Required				
		Cancel	Submit				



Guide to Setting Up Direct Deposit, continued

Step 3: Next, answer the security question and indicate which plan years you would like to set up with direct deposit. Then, click "Continue."

Step 4: Before your direct deposit can be set up, you will need to validate your bank account. A deposit between \$0.01 and \$0.99 will be made into your designated bank account — followed by an immediate withdrawal of the same amount — within I-3 business days of your direct deposit submission. When you see this deposit in your bank account, log in to your consumer portal and click on the activation link in the Message Center section of your homepage.

Message Center 🕙					
Download Mobile App View More					
! One or more bank accounts require activation					
Connect to Consumer Claims Sync					

Note: By completing the online steps for establishing direct deposit, you are certifying the information provided is accurate. Further, the completion and submission of this information authorizes Discovery Benefits to issue payment directly to the specified account unless notified to do otherwise. You understand and agree that Discovery Benefits reserves the right to reverse any ACH deposit where an error occurs, in accordance with banking regulations.