Steps When Calling Technical Support

For technical support call: 1-800-225-3375

Press option 1 for registration, user name or password help

Press option 2 for online pharmacy

For all other inquires press 0 and you will be directed to a representative for assistance

Aetna concierge is also available to assist you by calling the toll-free number on your Aetna member idea card at 1-888-751-4027