



Close to heart

Learn how the **Aetna Whole HealthSM plan** can cover your employees' out-of-network dependents

It's now easier than ever to coordinate care with Aetna Whole Health network doctors. But what if your employees have dependents that don't live nearby? Or travel frequently outside of their network coverage area? Don't worry — that's where we come in.



You have options — and they do, too

Your employees might have children going to school in another state or country. Or dependents that travel frequently for work. If so, you can offer additional options for those dependents*:

- **Out-of-network option:** If your employees' dependents live outside of the Aetna Whole Health network, but within another Aetna® network, they may still be able to see doctors in the Aetna network where they live.
- **Out-of-area option:** If your employees' dependents live outside of the Aetna Whole Health network or any similar Aetna network, they may still get access to one of our national preferred provider networks.

Just keep these points in mind

- Your employees should let us know within 30 days when their dependent moves out of or back into the service area.**
- The dependent will get their own member ID card — so they won't appear on their family's ID card.
- We'll track the dependent's deductibles and cost shares based on their plan design, not the subscriber's.



Want to learn more? Just contact your Aetna sales agent.

*Not available with Small Group plans.

**If we're not notified within the 30-day time frame, dependents may only have out-of-network coverage for emergency services.

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Policy forms issued in Oklahoma include: AL COC00010, HC COC00010.

Policy forms issued in Missouri include: AL HGrpPol 01R5, HI HGrpAg 05, HO HGrpPol 04.

